

## YOUR X-FACTOR IN BUILDING OFFSHORE I.T. TEAMS

We thoroughly understand the specific roles that MSPs need to scale and match our talent with your company culture and vision. Partnering with us gives you a competitive advantage in the global market and allows you to focus on doing what you do best.

At DOXA® Talent, we're different. We believe that ethical outsourcing isn't a choice—it's imperative for attracting and retaining top-talent. We put ethics at the forefront of what we call Conscious Outsourcing™.

### ETHICAL EMPLOYMENT ADVANTAGE

We are direct employers and long-term partners, and ensure they receive comprehensive benefits within a flexible WFH framework, focusing on their well-being and development.

### TAILORED TALENT SOLUTIONS

Rejecting a one-size-fits-all approach, we prioritize delivering custom-fit solutions, ensuring the right talent is placed in the right role from the outset, aligned with your culture and fit. We ensure that your team members (VIPs) have the technological skills required and also offer certification programs that upskill your MSP team.

### SOME OF THE MSP FUNCTIONS WE SUPPORT

- › Tier 1 & 2 Helpdesk
- › Dispatcher
- › Project Coordinator
- › Business Development Representative (BDR)
- › System Administrator
- › Network Operations Manager
- › AR/AP Clerk
- › Bookkeeper
- › Procurement Specialist
- › and more!



### EXPAND YOUR SERVICE HOURS

Offshoring some of your MSP team gives you flexibility and increases your access to capital and security of your supply chain while minimizing the impact of inflation.

### ECONOMIC ALIGNMENT

Our pricing is straightforward: no initiation or recruitment fees, no hidden costs, supported by a Build-Operate-Transfer (BOT) model, and a flexible 30-day termination policy. This offers our clients reassurance for their planning needs.

## CORPORATE AND HR COMPLIANCE

We pride ourselves on being direct employers who never misclassify our employees as contractors, ensuring you and DOXA® are always in full compliance with corporate and HR laws.

## FOCUS ON GROWTH

Having a high performing team of offshore professionals frees up time for you to grow your business while your domestic team can work on more complex issues.

## DOXA BY THE NUMBERS

81

Net Promoter Score

98.5%

Seat Retention

### WHAT OUR MSP CLIENTS ARE SAYING

- “ DOXA® MSP Talent is not your typical outsourced resource. We have a very difficult time finding talented people who understand technology who aren't working for the competition like Amazon or Microsoft. Having the ability to tap into equally talented or more talented resources at DOXA has allowed us to grow and 30-40% more throughput than before. — **Chuck Bender**, Attentus Technologies
- “ The hiring landscape is so competitive these days that it's challenging to compete for high quality talent as a small business. DOXA® MSP Talent has made it possible for us to quickly find and onboard well qualified team members. We consider them an integral part of our strategic growth plan. — **Brian Gifford**, BluePeak

---

## ABOUT DOXA® TALENT

At DOXA® Talent, we believe that ethical outsourcing isn't a choice—it's imperative for attracting and retaining top talent. This guiding principle is the cornerstone of our approach to Conscious Outsourcing™; it's what makes us different. As a conscious employer we hire the top 1% and ensure our team receives comprehensive benefits within a flexible, work-from-home framework, where we prioritize their well-being and development. Our transparent approach eliminates hidden costs, supported by a Build-Operate-Transfer (BOT) strategy and a flexible 30-day term policy. Tailored solutions, sustainable practices, client training for seamless remote transitions, and stringent data security measures underscore our dedication to being the conscious choice for global talent solutions.